

SignalFx Pricing

SignalFx provides flexible, predictable, and transparent pricing tailored to your company's specific needs along your cloud-native journey. Host-based pricing makes it easy to get started for most organizations while our usage-based custom plan offers the flexibility required by cloud-native organizations leveraging DevOps.



SignalFx Microservices APM™

Analyze every trace to get deeper insight into microservices and applications

ADD-ON STARTING AT

\$45

Per Host, Per Month*

- Requires SignalFx® Infrastructure
- NoSample™ architecture
- Dependency aware service map
- Infrastructure to application correlation
- High-cardinality span-level metrics
- Smart Gateway™

[SEE DETAILS](#)

* Billed Annual Subscription

SignalFx Microservices APM™ Pricing

STANDARD	ENTERPRISE	USAGE BASED
\$45 Per Host, Per Month*	\$65 Per Host, Per Month*	Custom
START FREE TRIAL	START FREE TRIAL	CONTACT US
* Billed Annually	* Billed Annually	

Containers Per Host Allocation to total licensed pool of containers.	10 Included Customizable	20 Included Customizable	Not Applicable
Custom Metrics Per Host Custom metrics that are allocated as part of your license.	50 Included Customizable	100 Included Customizable	100 Analyzed Traces Per Minute
Live Support Best in class live technical support team providing break-fix support, operational maintenance, and premium support services.	8 x 5 Email	24 X 7 Email, Chat, and Phone	24 X 7 Email, Chat, and Phone

Architecture & Instrumentation

NoSample™ Architecture (retain up to 100% of right traces) NoSample™ architecture observes every transaction, cuts through the noise and retains the right trace data.	✓	✓	✓
Auto-Instrumentation (java, python, ruby) Language-specific agents and libraries that automatically instrument most of the commonly used frameworks.	✓	✓	✓

Realtime Service Maps & Dashboards

Real-Time Context-Aware Service Map Automatically generated service map within the trace context.	✓	✓	✓
Per Service Endpoint Dependency Dashboard Out of the box dashboard with service dependencies and health metrics.	✓	✓	✓
Identify Anomalous Trace & Span Latency on Historical Distribution Trace and span metricization on historical trends to quickly identify normal performance.	✓	✓	✓
Real-Time Predictive Trace and Span Analytics and Alerting Metricization enabled SignalFlow™ analytics on the metrics that are generated by traces and spans.	✓	✓	✓
Dependency-Aware Alerting (coming soon) Avoid alert storms by limiting alerts to only the services which are causing performance issues.	—	✓	✓
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Root Cause Analysis	STANDARD	ENTERPRISE	USAGE BASED
Service to Infrastructure Correlation Infrastructure and application performance insights from a single-pane-of-glass; all correlated and within context to quickly identify the root cause.	✓	✓	✓
Inter-Service and Intra-Service Span Trend Analysis Validate code releases by analyzing the historical performance of spans for both intra-service and inter-services.	✓	✓	✓
Advanced Trace Visualization & Analysis Visualize traces with thousands of spans, quickly zoom-in, or zoom-out to get to the right traces.	✓	✓	✓
Troubleshooting			
Metrics to Traces Workflow Quickly get to the right, contextual traces from alerts or charts.	✓	✓	✓
Traces to Logs (contextual cross link) Contextual link to the log solution for quick troubleshooting.	✓	✓	✓
Service-Map Enabled High-Cardinality Triage Slice and dice using multiple dimensions to quickly get to the right traces.	✓	✓	✓
Data-Science Enabled Triage Outlier Analyzer™ analyzes the most commonly represented patterns in the long-tail traces so that you can prioritize troubleshooting efforts.	—	✓	✓
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FAQ

How do you measure the number of hosts?

A host is a physical or virtual instance reporting metric data to SignalFx. We measure the total number of unique hosts reporting data to SignalFx on an hourly basis. At the end of each billing month, we calculate usage at the 99th percentile of your hourly usage over a month. We exclude the top 1% to reduce the impact of bursts.

Which standard metrics are included with my license and what is a custom metric?

A metric is defined as the unique combination of a metric name and its dimension values. For example, a metric name of `api.call.count` that has a `hostname` dimension with 100 values would generate 100 unique metrics.

Standard metrics are the system and service metrics sent by default by the SignalFx Smart Agent in addition to those reported by supported public cloud providers (Amazon Web Services, Microsoft Azure, Google Cloud Platform) for hosts and containers. Standard metrics are included as part of a host or container subscription.

Metrics reported to SignalFx outside of standard metrics are considered custom metrics. Custom metrics are typically used for application monitoring, such as counting the number of API calls or measuring the duration of API requests.

What are high-resolution metrics and when should I use them?

High-resolution metrics are processed by SignalFx at their native resolution or at 1-second resolution (whichever is coarser). In contrast, metrics that are not designated as high resolution are processed by SignalFx at the coarser of their native resolution or 10-second resolution. High-resolution metrics enable exceptionally fine-grained and low-latency visibility and alerting for your infrastructure, applications and business performance.

When should I consider a Custom Edition?

Custom Edition is well suited for extensive application monitoring with custom metric instrumentation, typically with your own metric pipelines. It is also appropriate for monitoring serverless environments e.g. functions architectures or IoT edge devices.

How do you bill for metrics collected from serverless architectures (i.e. Functions as a Service)?

For granular monitoring of serverless architectures, you can use custom metrics that are allocated as part of your license. For real-time visibility into your functions, you can use high-resolution metrics.

How many containers can I monitor with a host-based subscription plan?

Our Standard plan comes with an allocation of 10 containers per host, while the Enterprise plan provides 20 containers per host. This allocation is pooled, rather than tied to each of your specific hosts. For example, if you purchase an Enterprise subscription for monitoring 10 hosts, you can monitor 200 containers (10 hosts x 20 containers) spread across all 10 of those hosts.

If you need additional container capacity, you can either purchase container capacity a la carte per container/month, or purchase more host-based licenses.

How do you provide security for my data?

SignalFx was designed from the ground up with security as a key tenet, using best-in-class technologies, infrastructure, and development practices to safeguard customer data while delivering low latency, and real-time performance.

SignalFx ensures data security by using TLS 1.2 for data in motion and encrypting customers' secrets data in rest using AES 256 bit encryption. SignalFx currently holds the SOC 2 Type 2 attestation covering the trust criteria for security, availability, and confidentiality. For details on how SignalFx is keeping your data secure, please refer to our security whitepaper.

How do you handle overages?

SignalFx provides complete transparency, flexibility, and control to meet your usage needs.

You get transparent and daily detailed reports on all monitored hosts, containers, and metrics. You can enable proactive alerts as you approach your purchased capacity, and you can control how to right-size your deployments by purchasing additional capacity or dialing back usage. You can also manage and monitor SignalFx usage across your organization. By allocating tokens to your internal teams, you can manage usage at the individual team level.

Do you provide volume discounts?

Volume discounts are available for each of our plans. Contact us for details.