SignalFx Pricing

SignalFx provides flexible, predictable, and transparent pricing tailored to your company's specific needs along your cloud-native journey. Host-based pricing makes it easy to get started for most organizations while our usage-based custom plan offers the flexibility required by cloud-native organizations leveraging DevOps.

SignalFx

SignalFx Infrastructure Monitoring

Get real-time visibility into your infrastructure with streaming analytics and high-res metrics

STARTING AT

$15

Per Host, Per Month*

- Customizable dashboards
- Streaming analytics
- Advanced outlier and anomaly detection
- Smart alerts
- 150+ out-of-the-box integrations
- Smart Agent

SEE DETAILS

* Billed Annual Subscription

SignalFx

SignalFx Infrastructure Monitoring

	STANDARD	**ENTERPRISE**	**USAGE BASED**
	$15	**$25**	**Custom**
	Per Host, Per Month*	Per Host, Per Month*	
	START FREE TRIAL	START FREE TRIAL	CONTACT US
	* Billed Annually	* Billed Annually	

	STANDARD	ENTERPRISE	USAGE BASED
Containers Per Host Get more accurate metrics 6 times per minute. Our standard resolution provides 50% more metrics per minute than competitors.	10 Included Customizable	20 Included Customizable	✓
Custom Metric Per Host Custom metrics by default have 10sec resolution. Resolution is the data collection time interval or the intervals for displaying metrics on a chart.	100 Included Customizable	200 Included Customizable	✓
High-Resolution Metric Enable highly granular view by choosing 1sec resolution to collect and display custom metrics. SignalFx is the only solution that can process, analyze, and alert on 1sec data in-stream.	10 Included Customizable	50 Included Customizable	✓
Data Retention (1min roll-ups / 1sec native) Retain metric data for week-over-week, month-over-month, and year-over-year analytics. Backtest alerts against historical data.	13 Months / 8 Days	13 Months / 3 Months	13 months / 3 months
Live Support Best in class live technical support team providing break-fix support, operational maintenance, and premium support	8 X 5 Email	24 X 7 Email, Chat, and Phone	24 X 7 Email, Chat, and Phone

Architecture & Metrics

	STANDARD	ENTERPRISE	USAGE BASED
SignalFlow™ Streaming Analytics Get more accurate metrics 6 times per minute. Our standard resolution provides 50% more metrics per minute than competitors.	✓	✓	✓
Massively Parallel Execution Conduct complex analytics actions across 5,000 streaming metrics in parallel, including percentile and other advanced statistics.	✓	✓	✓
Smart Agent Auto-Discovery Instant discovery of new hosts, containers, and services with a single automated configuration agent supporting 100's of service integrations.	✓	✓	✓
150+ Out-of-the-Box Dashboards Pre-built dashboards for all popular service integrations get you up and running instantly.	✓	✓	✓
Web-Scale Analytics Conduct complex analytics actions across 50,000 streaming metrics in parallel, including percentile and other advanced statistics.	—	✓	✓
	START FREE TRIAL	START FREE TRIAL	CONTACT US

SignalFx

Visualization	STANDARD	ENTERPRISE	USAGE BASED
Infrastructure Navigator See a heatmap of your entire infrastructure in real-time in a unified view.	✓	✓	✓
Instant Container Discovery Monitor at 1sec resolution and enable insight into new containers within seconds.	✓	✓	✓
Live Streaming Charts & Dashboards Whether built-in or customized, visualize charts and dashboards that update in real-time with the metrics that matter most to you.	✓	✓	✓
Zero Lag Problem Detection & Alerts SignalFx is the only solution that can guarantee alert evaluation and notification within seconds, even when using sophisticated analytics.	✓	✓	✓

Alerts	STANDARD	ENTERPRISE	USAGE BASED
Dynamic Thresholds & Automatic Baselining Prevent alert storms with the ability to dynamically adjust thresholds and backtest alerts on historical data.	✓	✓	✓
Outlier Detection Built-in alert condition to monitor metrics when a signal is significantly different from its peers in the same time period. Customizable.	✓	✓	✓
Anomaly Detection Built-in alert conditions to monitor metrics with patterns that repeat over a known fixed period of time. Customizable.	✓	✓	✓
Predictive Alerting Advanced forecasting extrapolates the future state of your resources and services so you can address issues before they happen.	✓	✓	✓

Service Bureau	STANDARD	ENTERPRISE	USAGE BASED
Detailed Usage Reporting Get daily insights into your metrics usage.	✓	✓	✓
Advanced Subscription Controls Control costs with capacity limited tokens for self-service development teams.	—	✓	✓
Advanced Permissions Enable access to dashboard groups, dashboards, and detectors by certain users and/or teams.	—	✓	✓
Multi-Org Support SignalFx will consolidate your billing for you if you have multiple organizations within your company utilizing the product.	—	✓	✓
Cloud Cost Optimizer Gain a comprehensive view of your entire cloud infrastructure costs and capacity to better optimize spend and select the appropriate resource types. See the cost for every service, API, and customer running in your cloud.	—	✓	✓
	START FREE TRIAL	START FREE TRIAL	CONTACT US

FAQ

How do you measure the number of hosts?

A host is a physical or virtual instance reporting metric data to SignalFx. We measure the total number of unique hosts reporting data to SignalFx on an hourly basis. At the end of each billing month, we calculate usage at the 99th percentile of your hourly usage over a month. We exclude the top 1% to reduce the impact of bursts.

Which standard metrics are included with my license and what is a custom metric?

A metric is defined as the unique combination of a metric name and its dimension values. For example, a metric name of api.call.count that has a hostname dimension with 100 values would generate 100 unique metrics.

Standard metrics are the system and service metrics sent by default by the SignalFx Smart Agent in addition to those reported by supported public cloud providers (Amazon Web Services, Microsoft Azure, Google Cloud Platform) for hosts and containers. Standard metrics are included as part of a host or container subscription.

Metrics reported to SignalFx outside of standard metrics are considered custom metrics. Custom metrics are typically used for application monitoring, such as counting the number of API calls or measuring the duration of API requests.

What are high-resolution metrics and when should I use them?

High-resolution metrics are processed by SignalFx at their native resolution or at 1-second resolution (whichever is coarser). In contrast, metrics that are not designated as high resolution are processed by SignalFx at the coarser of their native resolution or 10-second resolution. High-resolution metrics enable exceptionally fine-grained and low-latency visibility and alerting for your infrastructure, applications and business performance.

When should I consider a Custom Edition?

Custom Edition is well suited for extensive application monitoring with custom metric instrumentation, typically with your own metric pipelines. It is also appropriate for monitoring serverless environments e.g. functions architectures or IoT edge devices.

How do you bill for metrics collected from serverless architectures (i.e. Functions as a Service)?

For granular monitoring of serverless architectures, you can use custom metrics that are allocated as part of your license. For real-time visibility into your functions, you can use high-resolution metrics.

How many containers can I monitor with a host-based subscription plan?

Our Standard plan comes with an allocation of 10 containers per host, while the Enterprise plan provides 20 containers per host. This allocation is pooled, rather than tied to each of your specific hosts. For example, if you purchase an Enterprise subscription for monitoring 10 hosts, you can monitor 200 containers (10 hosts x 20 containers) spread across all 10 of those hosts.

If you need additional container capacity, you can either purchase container capacity a la carte per container/month, or purchase more host-based licenses.

How do you provide security for my data?

SignalFx was designed from the ground up with security as a key tenet, using best-in-class technologies, infrastructure, and development practices to safeguard customer data while delivering low latency, and real-time performance.

SignalFx ensures data security by using TLS 1.2 for data in motion and encrypting customers' secrets data in rest using AES 256 bit encryption. SignalFx currently holds the SOC 2 Type 2 attestation covering the trust criteria for security, availability, and confidentiality. For details on how SignalFx is keeping your data secure, please refer to our security whitepaper.

How do you handle overages?

SignalFx provides complete transparency, flexibility, and control to meet your usage needs.

You get transparent and daily detailed reports on all monitored hosts, containers, and metrics. You can enable proactive alerts as you approach your purchased capacity, and you can control how to right-size your deployments by purchasing additional capacity or dialing back usage. You can also manage and monitor SignalFx usage across your organization. By allocating tokens to your internal teams, you can manage usage at the individual team level.

Do you provide volume discounts?

Volume discounts are available for each of our plans. Contact us for details.